**NAVIGATION ELIGIBILITY AND PROGRAM INFORMATION**

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| **NAVIGATION PROGRAM\*** | **ELIGIBILITY** | **LENGTH OF PROGRAM** |
| **SPNS** | \*Homeless or at risk of homelessness  \*History of mental health and/or drug & alcohol abuse  \*Poor engagement in care, out of care, or newly diagnosed  \*Focus on clients with unsuppressed viral load  \*HSC Client | 9-12 months (exceptions may be made on an individual basis) |
| **PART D** | \*Women and Youth ( ≤ 24 years of age )  \*Needs assistance to connect with medical care/critical services  \*HSC Client | To be determined on an individual basis. |
| **CAREOREGON** | \*Needs assistance to connect with medical care/ critical services  \*HSC Client | To be determined on an individual basis. |
| **ONE TIME ASSISTANCE** | \*Needs assistance attending a specialty appointment  \*Needs other specific short term service (clear beginning/end)  \*HSC Client | 1-2 meetings with navigator (minimal/no follow-up required) |

\***ALL PROGRAMS:** Prior to referral to any Navigation program a medical team member must have a conversation with client to determine interest in participation and to identify client goals for the program. Clients must be interested in working with a Navigator/Navigation Program in order to be eligible.

**Navigation Staff Schedules and Contact Information**

[Staff name], Network Navigator Team Lead

Work Cell Phone: 503-XXX-XXXX

[Staff Email]

Monday – Thursday 8:00-6:00

[Staff name], Network Navigator

Work Cell Phone: 971-XXX-XXXX

[Staff Email]

Monday – Friday 8:00-5:00

[Staff name], Community Health Worker

Work Cell Phone: 971-XXX-XXXX

[Staff Email]

Monday, Wednesday, Thursday, Friday 8:00-5:00

Tuesday - Out of Clinic (ORCHWA)

[Staff name], Navigation Housing Case Manager

Work Cell Phone: 971-XXX-XXXX

[Staff Email]

Monday – Friday 8:00-4:30

*This publication is part of a series of manuals that describe models of care that are included in the HRSA SPNS Initiative* Building a Medical Home for HIV Homeless Populations*. Learn more at* <http://cahpp.org/project/medheart/models-of-care>