

Matrix of Single Adult Shelters and Resource Centers/Shelter Reservation Stations

SAN FRANCISCO ADULT EMERGENCY SHELTERS								
	NEXT DOOR	EPISCOPAL SANCTUARY	MSC-SOUTH	HOSPITALITY HOUSE	DOLORES STREET		PROVIDENCE	LARK INN (Young Adults - 18-24)
Shelter Street Address	1001 Polk Street	201 Eighth Street	525 5th Street	146 Leavenworth	Santa Maria/Santa Martha 1050 S. Van Ness	Santa Ana 2909 24th Street	1601 McKinnon	869 Ellis Street
Area of City	Tenderloin - Geary St. Corridor	South of Market	South of Market	Tenderloin	Mission		Bayview	Tenderloin
Main Shelter Phone	487-3300 x4211	487-3300 x4111	597-7960	749-2103	Business Hours: 282-6209 Shelter Hours: 643-9812	Business Hours: 282-6209 Shelter Hours: 821-2798	Business Hours: 642-0234 Shelter Hours: 571-5850	749-2968
CAPACITY	334 beds Women & Men	200 Beds and Bunks Women & Men	340 Beds and Cots Women & Men	30 Beds and Mats Men only	57 Beds and Mats Men only	28 Beds and Bunks Men only	105 Mats Women & Men	40 Beds Young Adult Women & Men
Shelter Hours	24 hour access	24 hour access	24 hour access; some building areas closed during the day	Monday -Friday: 4:00 PM to 8:00 AM; Sat/Sun: Open all day	7:00 PM to 7:00 AM	7:00 PM to 7:00 AM	10:00 PM to 7:00 AM	24 hour access
Check In Time	2:00PM-5:00PM	2:00PM-5:00PM	4:30 PM	4:00 PM	7:00PM	6:00PM	9:00 PM	7:00 PM
CURFEW	7:00PM	7:00PM	7:00PM	8:00PM	8:00PM	8:00PM	10:00PM	9:45 PM
Showers	Yes	Yes	Yes	Yes	Yes	Yes	None	Yes
MEAL TIMES	Breakfast: 6:00 AM - 8:30 AM Dinner: 5:00 PM - 7:30 PM	Breakfast: 6:00 AM - 8:30 AM Dinner: 5:00 PM - 7:30 PM	Breakfast: 6:15 AM - 7:30 AM Dinner: 4:30 PM - 7:00 PM	Breakfast: 6:30 AM - 7:30 AM Dinner: 5:30 PM - 7:30 PM	No Breakfast Dinner: 7:00 PM - 8:00 PM	No Breakfast Dinner: 6:00 PM - 7:00 PM	Dinner: 9:00 PM to 10:15 PM	Breakfast: 6:30 AM - 7:30 AM Dinner: 5:30 PM - 7:00 PM
Physical Accessibility	Wheelchair Accessible	Wheelchair Accessible	Wheelchair Accessible	Wheelchair Accessible	Limited access: showers not accessible	No Wheelchair Access	No Wheelchair Access	Wheelchair Accessible
LOCATIONS FOR RESOURCE CENTERS & SHELTER RESERVATIONS								
	RESOURCE CENTER & RESERVATION STATION			RESERVATION STATION		90 DAY SHELTER RESERVATION WAITLIST	24-HOUR DROP-IN ONLY	
Facility	Mission Neighborhood		United Council		MSC South 24 Hour Drop-In	Glide Walk-In Center	311 San Francisco Customer Service Center	A Woman's Place
Street Address	165 Capp Street <i>(Between 16th & 17th Streets, Mission St. & So. Van Ness Ave.)</i>		2111 Jennings Street <i>(@ Van Dyke Ave.)</i>		525 5th Street <i>(Between Bryant & Townsend Streets)</i>	330 Ellis Street, #101 <i>(Between Jones & Taylor Streets)</i>	Dial 3-1-1 or 415-701-2311	211 13th Street <i>(Between Mission St. & So. Van Ness Ave.)</i>
Area of City	Mission		Bayview		South of Market	Tenderloin		Mission
Main Office	869-7977		671-1107		597-7960	674-6012		293-7360
	HOURS FOR CHANGES REGISTRATION, ONE NIGHT & WEEKEND SHELTER RESERVATION					HOURS		
	Monday - Friday: 7:00 AM - 12:00 Noon 2:00 PM - 7:00 PM Thursday: Open till 8:00 PM Saturday: 7AM - 12:00 Noon		Daily 7:00 AM to 9:00 AM 7:00 PM to 9:00 PM		Daily: 5:00 PM - 1:00 AM	Monday - Friday 7:00 AM to 11:00 AM 4:00 PM to 9:00 PM	24 Hours a Day 7 Days a Week	A Woman's Place does NOT make shelter reservations; drop-in services only.
Showers	Monday through Friday 7:00 AM until Noon		Daily 7:00 PM to Midnight		24 hours Men and Women	None	Individuals who are registered in CHANGES can dial 3-1-1 or 415-701-2311 to be added to the Waitlist for a 90 day long-term shelter reservation. OR, Request Waitlist assistance from a Reservation Station.	24 hours Women, Children; Fathers accompanied by Women w/Children
Meals	Morning Snacks at 8:00 AM		Breakfast: 7:00 AM - 9:00 AM Dinner: 5:00 PM to 7:00 PM		Snacks	Breakfast 8:00 AM - 9:00 AM Lunch 12:00 PM-1:30 PM Dinner (Mon-Fri) 4:00 PM-5:30 PM Bag Lunch (Sat-Sun) 12:00 PM- 1:30 PM		Cold Breakfast: 7:30AM-9:00AM
Laundry	Monday through Friday 7:00 AM until Noon		Daily 7:00 PM to Midnight		None	None		24 Hours
Physical Accessibility	Wheelchair Accessible		Wheelchair Accessible		Wheelchair Accessible	Wheelchair Accessible		Wheelchair Accessible

- Shelter reservations for one night and weekend stays are taken in the afternoons at the Shelter Reservation sites noted above, and must be made in person.
- Long-term 90 day reservations are made through the 311 Waitlist process only.
- Shelters do not make reservations.

This publication is part of a series of manuals that describe models of care that are included in the HRSA SPNS Initiative Building a Medical Home for HIV Homeless Populations.
Learn more at <http://cahpp.org/project/medheart/models-of-care>

LOCATIONS FOR SHELTER RESERVATIONS
LARGE PRINT VERSION

		RESOURCE CENTER & RESERVATION STATION	
Facility	Mission Neighborhood	United Council	
Street Address	165 Capp Street	2111 Jennings Street	
Area of City	Mission	Bayview	
Main Office	869-7977	671-1107	
HOURS FOR CHANGES REGISTRATION, ONE NIGHT & WEEKEND SHELTER RESERVATIONS			
	<u>Monday - Friday</u> 7:00 AM - 12:00 Noon 2:00 PM - 7:00 PM <u>Thursday</u> Open till 8:00 PM <u>Saturday</u> 7AM - 12:00 Noon	Daily: 7pm to 9am	
Showers	Monday through Friday 7:00 AM until Noon	Daily 7:00 PM to Midnight	
Meals	Morning Snacks at 8 AM	Breakfast: 7 AM - 9AM	Dinner: 5 PM to 7PM
Laundry	Monday through Friday 7:00 AM until Noon	Daily 7:00 PM to Midnight	
Physical Accessibility	Wheelchair Accessible	Wheelchair Accessible	

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LOCATIONS FOR SHELTER RESERVATIONS
LARGE PRINT VERSION

RESERVATION STATION		
Facility	MSC South 24 Hour Drop-In	Glide Walk-In Center
Street Address	525 5th Street	330 Ellis Street, Suite 101
Area of City	South of Market	Tenderloin
Main Office	597-7960	674-6012
	HOURS FOR CHANGES REGISTRATION, ONE NIGHT & WEEKEND SHELTER RESERVATIONS	
	Daily: 5:00 PM - 1:00 AM	Monday - Friday 7:00 AM to 11:00 AM 4:00 PM to 9:00 PM
Showers	24 hours	None
	Men and Women	None
Meals	Snacks	Breakfast 8:00 AM - 9:00 AM Lunch 12:00 PM-1:30 PM Dinner (Mon-Fri) 4:00 PM-5:30 PM Bag Lunch (Sat-Sun) 12:00PM- 1:30PM
Laundry	None	None
Physical Accessibility	Wheelchair Accessible	Wheelchair Accessible

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**LOCATIONS FOR SHELTER RESERVATIONS
LARGE PRINT VERSION**

	90 DAY SHELTER RESERVATION WAITLIST	24-HOUR DROP-IN ONLY
Facility	311 San Francisco Customer Service Center	A Woman's Place
Street Address	Dial 3-1-1 or 415-701-2311	211 13th Street
Area of City		Mission
Main Office		293-7360
	HOURS	
	24 Hours a Day 7 Days a Week	A Woman's Place does NOT make shelter reservations; drop-in services only.
Showers	Individuals who are registered in CHANGES can dial 3-1-1 or 415-701-2311 to be added to the Waitlist for a 90 day long-term shelter reservation. OR, Request Waitlist assistance from a Reservation Station.	24 hours
		Women, Children; Fathers accompanied by Women w/Children
Meals		Snacks
Laundry		24 Hours
Physical Accessibility		Wheelchair Accessible

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San Francisco Adult Emergency Shelter
LARGE PRINT VERSION

	NEXT DOOR
Shelter Street	1001 Polk Street
Area of City	Tenderloin - Geary St. Corridor
Main Shelter Phone	487-3300 x4211
CAPACITY	334 beds
	Women & Men
Shelter Hours	24 hour access
Check In Time	2:00PM-5:00PM
CURFEW	7:00PM
Showers	Yes
MEAL TIMES	Breakfast: 6:00 AM - 8:30 AM
	Dinner: 5:00 PM - 7:30 PM
Physical Accessibility	Wheelchair Accessible

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San Francisco Adult Emergency Shelter
LARGE PRINT VERSION

	EPISCOPAL SANCTUARY
Shelter Street	201 Eighth Street
Area of City	South of Market
Main Shelter Phone	487-3300 x4111
CAPACITY	200 Beds and Bunks
	Women & Men
Shelter Hours	24 hour access
Check In Time	2:00PM-5:00PM
CURFEW	7:00PM
Showers	Yes
MEAL TIMES	Breakfast: 6:00 AM - 8:30 AM
	Dinner: 5:00 PM - 7:30 PM
Physical Accessibility	Wheelchair Accessible

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San Francisco Adult Emergency Shelter
LARGE PRINT VERSION

	MSC-SOUTH
Shelter Street	525 5th Street
Area of City	South of Market
Main Shelter Phone	597-7960
CAPACITY	340 Beds and Cots
	Women & Men
Shelter Hours	24 hour access; some building areas closed during the day
Check In Time	4:30 PM
CURFEW	7:00PM
Showers	Yes
MEAL TIMES	Breakfast: 6:15 AM - 7:30 AM
	Dinner: 4:30 PM - 7:00 PM
Physical Accessibility	Wheelchair Accessible

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San Francisco Adult Emergency Shelter
LARGE PRINT VERSION

	HOSPITALITY HOUSE	DOLORES STREET	
Shelter Street Address	146 Leavenworth	Santa Maria/Santa Martha	Santa Ana
		1050 S. Van Ness	2909 24th Street
Area of City	Tenderloin	Mission	
Main Shelter Phone	749-2103	Business Hours: 282-6209 Shelter Hours: 643-9812	Business Hours: 282-6209 Shelter Hours: 821-2798
CAPACITY	30 Beds and Mats	57 Beds and Mats	28 Beds and Bunks
	Men only	Men only	Men only
Shelter Hours	Monday -Friday: 4:00 PM to 8:00 AM; Sat/Sun: Open all day	7:00 PM to 7:00 AM	6:00 PM to 7:00 AM
Check In Time	4:00 PM	7:00PM	6:00PM
CURFEW	8:00PM	8:00PM	8:00PM
Showers	Yes	Yes	Yes
MEAL TIMES	Breakfast 6:30 AM - 7:30 AM	No Breakfast	No Breakfast
	Dinner 5:30 PM - 7:30 PM	Dinner 7:00 PM - 8:00 PM	Dinner 6:00 PM - 7:00 PM
Physical Accessibility	Wheelchair Accessible	Limited access: showers not accessible	No Wheelchair Access

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San Francisco Adult Emergency Shelter
LARGE PRINT VERSION

	PROVIDENCE	LARK INN (Young Adults - 18-24)
Shelter Street Address	1601 McKinnon	869 Ellis Street
Area of City	Bayview	Tenderloin
Main Shelter Phone	Business Hours: 642-0234 Shelter Hours: 571-5850	749-2968
CAPACITY	105 Mats	40 Beds
	Women & Men	Young Adult Women & Men
Shelter Hours	10:00 PM to 7:00 AM	24 hour access
Check In Time	9:00 PM	7:00 PM
CURFEW	10:00PM	9:45 PM
Showers	None	Yes
MEAL TIMES	Dinner 9:00 PM to 10:15 PM	Breakfast 6:30 AM - 7:30 AM
		Dinner 5:30 PM - 7:00 PM
Physical Accessibility	No Wheelchair Access	Wheelchair Accessible

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