

Peer Navigator

Job Description: Connects clients to psychosocial services and primary care services. Engages in case-finding HIV-positive individuals who are not participating in services. Accompanies clients to appointments, advocates for clients with other service providers, supports clients and peer navigation team in building their own support networks, provides risk reduction counseling to high-risk clients.

Acuity Indexes: System Surfing, Health Literacy

Item	Complete	Notes
Explain the services/Check In		
Manage Client Appointments <ul style="list-style-type: none">• Reschedule Missed Appointments• Remind them of upcoming appointments• Report Back to team• Give Client Calendars		
Assess Escort Needs/Secure Escort <ul style="list-style-type: none">• Free Form 4B1733• Request Birth Certificate		
ID Appointment Scheduled		
Room location/ Room cleaning? <ul style="list-style-type: none">• Is IHSS Secured?		
Call Hospitals, Jails, Shelters for missing clients		
Home Visits <ul style="list-style-type: none">• Assess the Room for Safety• Where are meds stored?• Where is food stored/bins?		
Disability Card Application		
Project Open Hand Forms		
Open Access Support (TACE & TransAccess)		
Check email daily		
Explain research study and schedule baseline and follow-up interviews (SPNS)		
Hot spots (where they hang out)		
Proof of Income		
Document all encounters		

This publication is part of a series of manuals that describe models of care that are included in the HRSA SPNS Initiative Building a Medical Home for HIV Homeless Populations. Learn more at <http://cahpp.org/project/medheart/models-of-care>