



Navigators for medical, behavioral care and housing care navigators working together to serve San Diegans who are experiencing homelessness and living with HIV

PCMH Connections for Multiply Diagnosed San Diegans Living with HIV Family Health Centers of San Diego (FHCS), San Diego, California

GEOGRAPHIC LANDSCAPE

The 8th largest city in the country with a population of 1.3 million people¹

THE CHALLENGE

- San Diego has the third largest HIV infection rate in CA.²
- The increasing rate of homelessness is made worse by lack of affordable housing and inadequate emergency shelters.

FOCUS POPULATION

Adults living with HIV, and with mental health or substance use disorders while experiencing homelessness, unstable housing, or domestic violence.

THE MODEL

- Medical and behavioral care services provided at FHCS, coordinated with People Assisting the Homeless (PATH) to address housing needs
- Leverages earlier FHCS-PATH collaboration that provides a mall of social services under one roof
- Close collaboration between a FHCS case manager and PATH care navigator to support clients and connect them to needed services. PATH and FHCS staff members are co-located at least one day per week at each other's primary facilities.

PARTNERS and LINKAGES

People Assisting the Homeless (PATH) to address housing needs

IMPACTS

254 clients served

- Joint effort of navigators, medical case managers resulted in fewer gaps in care for clients
- Enhanced relationships with non-traditional landlords, property managers

Learn more: <http://cahpp.org/project/medheart>

¹<https://www.census.gov/2010census/popmap/>

²http://www.sandiegocounty.gov/content/dam/sdc/hhsa/programs/phs/documents/HIV_Epi_Report_2015_FINAL.PDF

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