



Navigators engaging people experiencing homelessness and living with HIV into a medical home coordinated with the criminal justice system, mobile van-based services, and a multi-service housing provider

Project mHEALTH (Medical Home Engagement and Aligning Lifestyles and Transition from Homelessness) Yale University School of Medicine, New Haven, Connecticut

GEOGRAPHIC LANDSCAPE

- New Haven, CT is the 4th poorest city in the U.S. for its size and has been in economic decline since the 1960s.
- High rates of poverty, homelessness, unemployment, illegal activity resulting in incarceration, substance use, and HIV/AIDS are common challenges.

THE CHALLENGE

Poor and unstably housed people living with HIV/AIDS (PLWHA) experience poor HIV treatment outcomes compared to their housed counterparts

FOCUS POPULATION

People who are experiencing homelessness/unstable housing and living with HIV, primarily those transitioning from the criminal justice system and those not retained in HIV care

THE MODEL

- Use of a patient-centered medical home for homeless PLWHA incorporating increased coordination and referrals between a mobile medical clinic, the criminal justice system, and the city's largest housing provider for PLWHA
- A network and peer navigator provide intensive case management to retain individuals with mental illness, substance use disorders, and chronic homelessness in health care

PARTNERS and LINKAGES

- **Liberty Community Services** – Housing service provider with network and peer navigator
- **Connecticut Department of Correction (DOC)** – Collaboration with criminal justice system and DOC referrals coordinator

IMPACTS

79 clients served

- **Clients with a suppressed viral load are living less chaotic lives and are deeply connected to their medical care teams**
- **Navigation services will continue beyond the end of the project**

Learn more: <http://cahpp.org/project/medheart>

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