

Improving HIV Health Outcomes through the Coordination of Supportive Employment and Housing Services

DEMONSTRATION SITE

City of Pasadena | Pasadena, CA

PROGRAM NAME

Operation Link



GEOGRAPHIC LANDSCAPE

Los Angeles has the second largest population experiencing homelessness in the country. The county spans 4,084 square miles, comprising of both urban and rural areas.



THE CHALLENGE

In addition to the vast geographic area, Pasadena and Los Angeles County as a whole has very limited affordable housing resources. Clients who are served by multiple agencies over the large geographic area may not have reliable transportation, making it difficult to coordinate services.



FOCUS POPULATION

People living with HIV (PLWH) in the San Gabriel Valley area of Los Angeles County who are experiencing homelessness and are seeking employment opportunities



THE MODEL

A Peer Care Navigator, Housing Navigator, and an Employment Navigator specializing in the project population will work in partnership with clients to provide short-term intensive case management services to link them to housing, employment, and health care services.



PARTNERS

- **Union Station Homeless Services:** Housing Navigation
- **Foothill Workforce Development Board:** Employment Navigation
- **Wesley Health Center Pasadena:** Medical Care Provider



IMPACTS

- **Impact 1:** Increase efficiency of referral process and collaboration between HIV care, housing, and employment through data sharing, co-located services and/or cross-training
- **Impact 2:** Create mobile support teams with dedicated staff to assess and coordinate HIV care, employment and housing needs of PLWH experiencing homelessness
- **Impact 3:** Locate PLWH who are no longer engaged in care and connect them to housing and employment services