

# Gillette Children's Specialty Healthcare

## Complex Care Clinic: What to Expect

### What is Complex Care?

Complex care at Gillette focuses on centralizing and coordinating care for children and young adults who have chronic and complex medical conditions. We partner with you, your primary care provider and other specialty providers to help provide a comprehensive care plan. We do not replace your primary care or other subspecialty providers.



### We Focus on the Whole Child.

Instead of focusing on one primary area such as orthopedics or neurology, we look at the whole child, from head-to-toe. We partner with the family and/or primary caregiver to proactively meet the needs of your child.

### Who Benefits from Complex Care Clinic?

Complex Care Clinic at Gillette is specifically designed for children or young adults up to age 26 years who have multiple chronic, health conditions or complex medical needs such as neurodevelopmental disabilities or are technology dependent.

### Our Team



Madeleine Gagnon, MD



Art Beisang, MD



Jean Stansbury, APRN, CNP, CHPPN



Heidi Davis, APRN, CPNP



Diane Swazee, Physician Administrative Assistant



Julie Mills, APRN, CPNP



Deana Thomasson, APRN, PMHS, CPNP



Kirsten Buck, RN, BSN, CPN Care Manager

## What Can You Expect from a Complex Care Appointment?

Your child's provider will do an extensive review of your child's medical records that are available prior to your appointment.

Your child's initial Complex Care Clinic visit will take approximately 2 hours. Our team will want to talk about your child's medical history, current health status, and services (home, school and community) and understand any current concerns. We will complete a full physical exam, and then working with caregivers, we'll coordinate a care plan of services (such as lab work, imaging, and referrals). Your child might need these services in the coming year, including follow-up in our Complex Care Clinic.

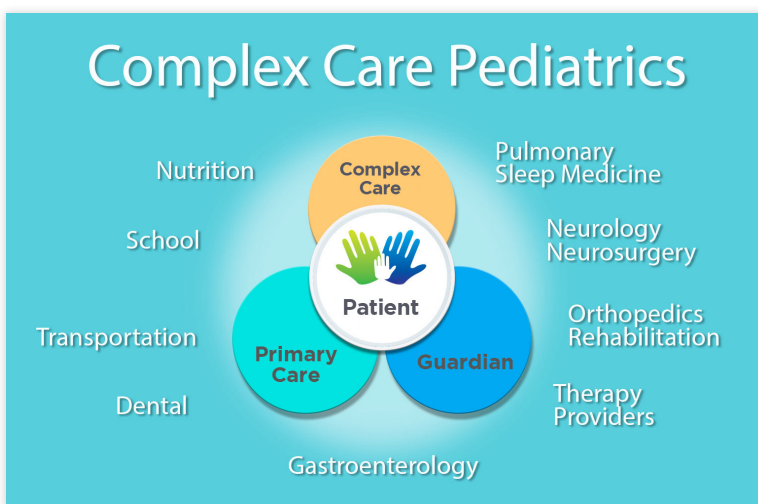
Follow-up appointments will be 1 hour as we review the current plan, current conditions, and update your coordinated care plan. As part of your coordinated care plan we can help to complete documents for community services or supplies. As your child ages, we will also help with the transition to adult care services.

## Making an appointment

Patients can get an appointment through self-referral or referral by their primary care provider, specialty provider. Please call us at 651-310-1807 to schedule an appointment in our Complex Care Clinic. If you have questions, please call 651-578-5098.



*Madeleine Gagnon, MD, helps Mahad and his mom figure out his care plan during his Complex Care Clinic appointment.*



*Our Complex Care model puts your child at the center of care, supported by coordinated work with your primary care provider and other subspecialists. With Complex Care, you have a point person to help coordinate care for your child.*