

# CollN to Advance Care for Children with Medical Complexity

## Video conference access – PRE-REGISTER

- Please see Zoom registration confirmation email
  - You will receive a unique link to join the webinar after registering
- REGISTRATION LINK: <https://bostonu.zoom.us/meeting/register/tJ0uc-yvqDgiG9erjO265mK9B8H6uxMbNmLR>
- From your PC, Mac, Linux, iOS or Android device, go to the link included in your registration confirmation
- On your phone, dial:
  - 669-900-6833 or 646-876-9923
  - Meeting ID: 993 4576 3813
  - Password: 471365
  - \*\*If possible, please mute your computer speakers to minimize echo and use your phone for audio – thanks!\*\*





## CoIIN to Advance Care for Children with Medical Complexity

### CMC CoIIN COVID-19 Pop-Up Webinar #1

*Featuring:*

*Debra Waldron, MD, MPH, FAAP, Senior Vice President, Healthy Resilient Children, Youth, and Families*

*Trisha Calabrese, MPH, Senior Director, Pediatric Population Health*

*Dennis Z Kuo, MD, MHS, FAAP, Chairperson, AAP Council on Children with Disabilities*

**Friday, April 24, 2020 2:00pm – 3:00pm ET**

**Boston University** School of Social Work  
Center for Innovation in Social Work & Health

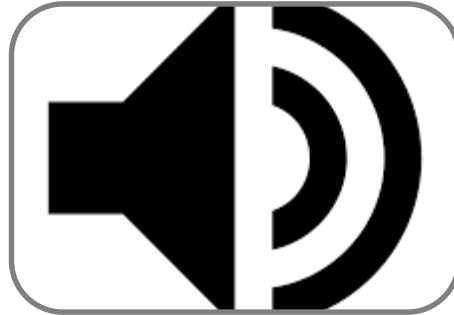
This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number #UJ6MC31113: *Health Care Delivery System Innovations for Children with Medical Complexity* (\$2,700,000 annually). This information or content and conclusions are those of the authors and should not be construed as the official position or policy of, nor should any endorsement be inferred, by HRSA, HHS or the U.S. government.  
Anna Maria Padlan, HRSA/MCHB Project Officer



## Welcome & Housekeeping



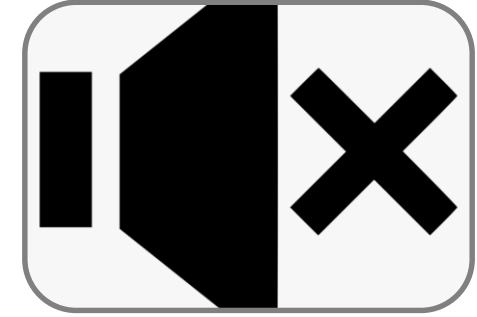
Webinar is being  
recorded



Please don't use  
speaker phone



Please do not put us  
on hold



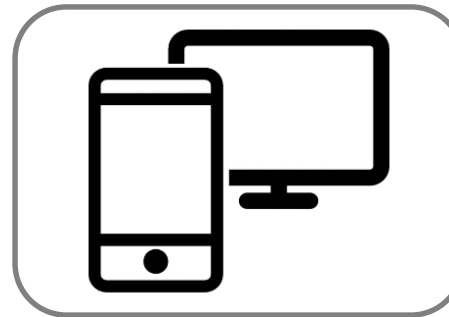
Mute your phone  
when not speaking -  
Press the "mute"  
button on your  
handheld or press \*6  
to mute and \*6 again  
to unmute



Participation is  
essential



Send tech issues to  
Libbi via chat box and  
content questions to the  
whole group



Link your phone with  
your computer



The screenshot shows a Zoom dialog box titled "Choose ONE of the audio conference options" with a close button (X) in the top right corner. There are three tabs: "Phone Call" (selected and highlighted in blue), "Computer Audio", and "Call Me". Below the tabs, there is a section for dialing information. It includes a country code dropdown menu showing the United Kingdom flag, followed by the text "Dial: +44 (0) 20 3695 0088". Below this is the "Meeting ID: 747 416 814" and the "Participant ID: 28". At the bottom of this section is a "Done" button. A "Share Screen" button is partially visible at the very bottom of the dialog box.

**If you join by computer AFTER calling in via phone:**

You can enter the Participant ID to bind your phone and computer session together by entering **#Participant ID#** on your phone.

Your participant ID usually pops up for easy access on the webinar platform, but you can find it under "join audio" if it does not.



# Agenda

## **American Academy of Pediatrics COVID-19 Updates**

Debra Waldron and Trisha  
Calabrese

## **Updates from the AAP Council on Children with Disabilities: COVID-19 and Children with Medical Complexity**

Dennis Kuo

## **Overview of CMC CoIN COVID-19 Response and Wrap-Up**

BU Team



# American Academy of Pediatrics COVID-19 Updates

Debra Waldron, MD, MPH, FAAP  
Senior Vice President, Healthy  
Resilient Children, Youth, and  
Families

Trisha Calabrese, MPH  
Senior Director, Pediatric  
Population Health

American Academy of Pediatrics

DEDICATED TO THE HEALTH OF ALL CHILDREN®



## AAP RESPONSE

- COVID-19 Staff and Leadership Group
- Bi-Directional Communication (discussion board, COVID-19 email address) with Members Guiding AAP efforts:
  - Education
  - Advocacy/Communication
  - Policy







Narrow your search

All AAP



Search

## COVID-19 Updates for Pediatricians Get the latest guidance here

[Read more](#)

As the COVID-19 pandemic evolves, the AAP has been staying abreast of all confirmed developments related to its global spread and will continue to be vigilant in efforts to develop and share information and guidance with members.

Below you can find:

[Clinical guidance](#)

[Practice Management Resources](#)

[Telemedicine and telephone care resources](#)

[Discussion Board](#) (login required)

[COVID-19 Health & Wellness Fund](#)

[Coding information](#)

[Information for families](#)

[Physician wellness tips](#)

[Advocacy](#)

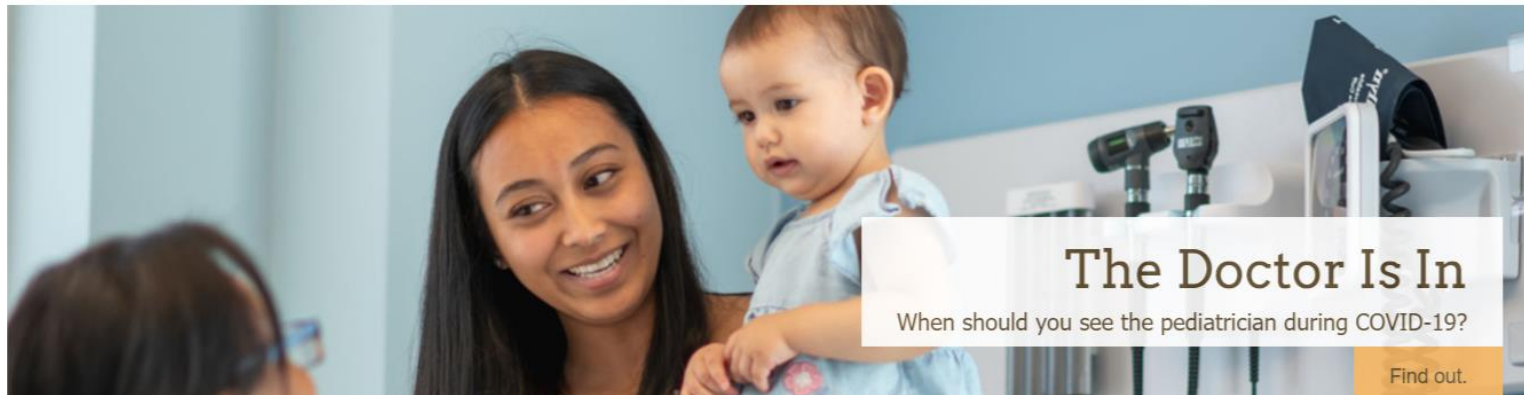
[Newborn Care](#)







## The AAP Parenting Website



### COVID-19 Articles



# AAP COVID-19 ECHO

## Goals:

- To increase clinician knowledge, comfort and competence regarding emergency readiness and response through the lens of COVID-19
- To provide a forum for mentorship and support to clinicians caring for children during the COVID-19 pandemic
- Reaching more than 900 pediatric health care providers.



# HELPFUL RESOURCES FOR CMC CoIIN TEAMS

- **Telehealth**
  - [Telehealth Payer Policy in Response to COVID-19](#)
  - Webinar on [Telehealth and COVID-19](#)
  - [Online Compendium](#) to integrate telehealth into practice
  - [Coding for telehealth visits](#).
- **Caring for Children with Special Health Care Needs**
  - [COVID-19: Information for Families of Children and Youth with Special Health Care Needs](#)
  - Webinar on [Caring for Children with Complex Medical Conditions during COVID-19](#)
- [Resilience in Stressful Times and Connecting During Times of Trauma](#)

*Coming Soon: COVID-19 & Children with Medical Complexity ECHO Project*

- *Partnership between the AAP and the Boston University CoIIN to Advance Care for CMC*

American Academy of Pediatrics

DEDICATED TO THE HEALTH OF ALL CHILDREN®



## IN PROCESS

- Content and Guidance on:
  - School Re-entry
  - Health equity
  - Mental Health



## RESOURCES

- Email [COVID-19@aap.org](mailto:COVID-19@aap.org)
- Visit [www.aap.org/COVID-19](http://www.aap.org/COVID-19)



*Updates from the AAP  
Council on Children with  
Disabilities:  
COVID-19 and Children  
with Medical Complexity*

Dennis Z Kuo, MD, MHS, FAAP

Chairperson

AAP Council on Children with Disabilities

American Academy of Pediatrics

DEDICATED TO THE HEALTH OF ALL CHILDREN®





# COUNCIL ON CHILDREN WITH DISABILITIES (COCWD)

- 650+ multidisciplinary members including general pediatricians, subspecialists, and pediatric trainees
- Organizational liaison relationships with Family Voices, MCHB, and CDC
- Internal AAP partnerships with Sections on Developmental and Behavioral Pediatrics, Home Care, Pediatric Trainees (among others)
- Focus areas include
  - Policy development
  - Education
  - Membership engagement
  - Advocacy
- Strong interest in children with medical complexity, including clinical care, systems of care, and the role of the medical home



# CHILDREN WITH MEDICAL COMPLEXITY (CMC)

- Policy development
  - Recognition and Management of Medical Complexity
  - Out-of-Home Placement for Children and Adolescents with Disabilities and Medical Complexity
  - Home Care of Children and Youth With Complex Health Care Needs and Technology Dependencies
- Educational webinars and AAP National Conference sessions
- Mentorship for trainees and early career physicians
- Advocacy with AAP state and federal advocacy staff team



# CMC AND COVID-19: COCWD DISCUSSIONS

- Telehealth care
  - How to conduct a telehealth care visit
  - Equitable access to services for vulnerable and marginalized families/communities
  - Coding and payment (including across state lines)
- Durable medical equipment, PPE, medications
  - Ensuring adequate supply and access
  - Rationing and protection of civil rights



# CMC AND COVID-19: COCWD DISCUSSIONS (CONTINUED)

- Home care and therapies
  - Potential exposure risk versus benefits
  - Continuation of therapies in accordance with IEP
- Families/Caregivers
  - Family presence in the hospital setting
  - Family/caregiver wellness, coping, resilience
  - Planning for caregiver illness



# CMC AND COVID-19: COCWD DISCUSSIONS (CONTINUED)

- Mental health
  - Supports and services for families/caregivers and CMC
  - Physician wellness and mental health support
- Education
  - Distance learning/e-Learning
  - Maintenance of special education services and therapies



# CMC AND COVID-19:

## HOW IS COCWD INFORMING AAP EFFORTS?

- Sharing concerns, feedback, “on the ground” observations with COVID-19 response team
- Weekly updates regarding AAP COVID-19 activities to COCWD members
- Developed a 20-minute recorded webinar: “Caring for Children with Medical Complexity during COVID-19”
- Published a [Healthychildren.org](https://www.healthychildren.org) article, “COVID-19: Information for Families of CYSHCN”





# CMC AND COVID-19:

## HOW IS COCWD INFORMING AAP EFFORTS?

- Providing expertise in addressing questions posed to AAP COVID-19 response team
  - Developmental surveillance and screening
  - Family presence policies for children who are hospitalized
  - Home visitation for children with medical complexity
- Answering media requests
- Collaborating with state and federal advocacy teams



## GETTING THE WORD OUT

- Articles
- Media
- Webinars
- Work with state chapters and teams
- Collaborate with other AAP groups, including COVID-19 group, state and federal advocacy teams



## CONTACT US

- Dennis Z Kuo, MD, MHS, FAAP  
COCWD Chairperson  
[dkuo@upa.chob.edu](mailto:dkuo@upa.chob.edu)
- Alex Kuznetsov  
Manager, Children with Special Needs  
Initiatives [akuznetsov@aap.org](mailto:akuznetsov@aap.org)
- [www.aap.org/cocwd](http://www.aap.org/cocwd)



## Wrap-Up & Next Steps



## Wrap Up & Next Steps

**More info the April newsletter and state team lead project update emails!**

**Pop-Up webinars**

**Affinity and Google Groups**

**Coaching Support**

**CMC CoIIN  
COVID-19  
Response**

**CMC and  
COVID-19  
ECHO**

**COVID-19  
Resource List**

**Care  
Coordination  
Academy**

**State Team  
Monthly  
Update**

**Flexibility on  
Deadlines and  
Dates**

**Virtual  
Consultation  
Visits and  
Focus Groups**



# Evaluation

<https://www.surveymonkey.com/r/PWK3ZVM>

