

CollN to Advance Care for Children with Medical Complexity

Video conference access – PRE-REGISTER

- Please see Zoom registration confirmation email
- From your PC, Mac, Linux, iOS or Android device, go to <https://bostonu.zoom.us/meeting/register/db25e303a721c570cde7dc3c8da9331e>
- On your phone, dial:
 - 669-900-6833 or 408-638-0968 or 646-876-9923
 - Use meeting ID number 787-292-208

If possible, please mute your computer speakers to minimize echo and use your phone for audio – thanks!





COLIN to Advance Care for Children with Medical Complexity

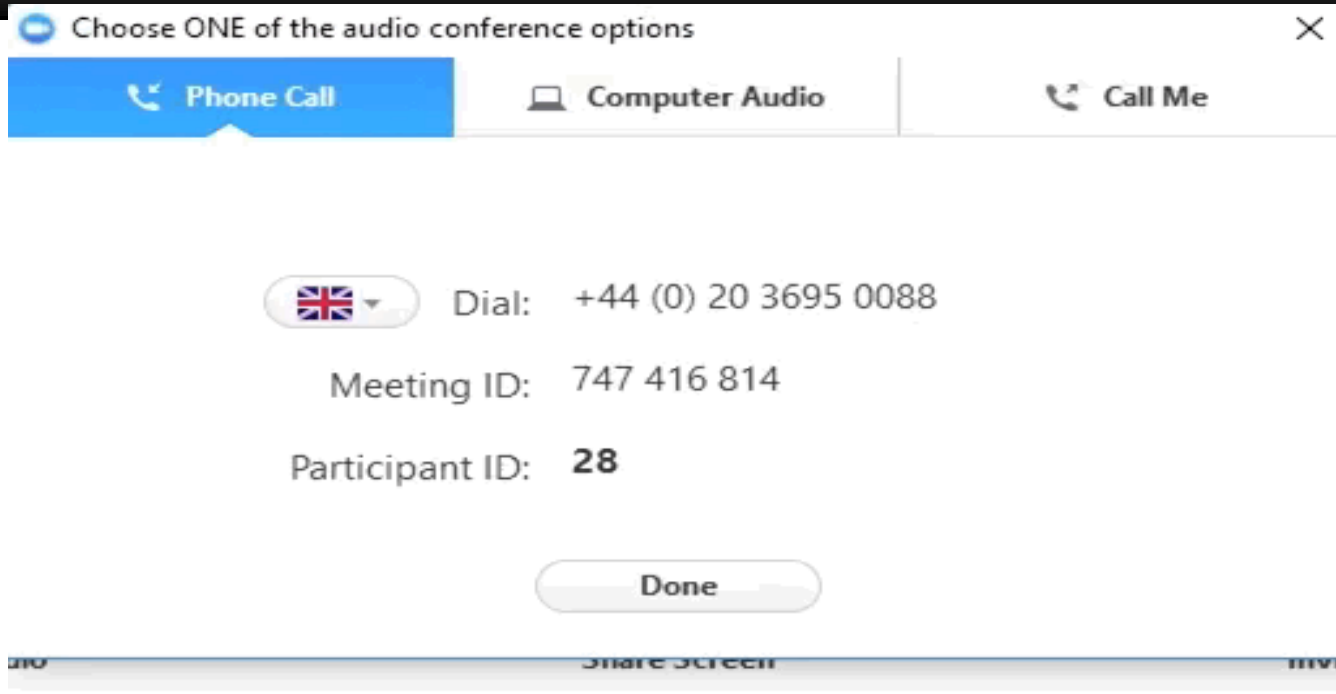
Webinar: Recruitment Strategies and Sharing
January 22, 2019
2:00-4:00 pm EST

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number #UJ6MC31113: *Health Care Delivery System Innovations for Children with Medical Complexity* (\$2,700,000 annually). This information or content and conclusions are those of the authors and should not be construed as the official position or policy of, nor should any endorsement be inferred, by HRSA, HHS or the U.S. government.
Anna Maria Padlan, HRSA/MCHB Project Officer

Housekeeping & Hellos

- This call is being recorded
- Make sure to mute your phone when you are not speaking
 - Press the “mute” button on your handheld or press *6 to mute and *6 again to unmute
- Please do not put us on hold
- Please do not use speaker phone if at all possible
- Participation is essential
- Chat box
- If using phone audio, please take a minute now to link your phone with your computer





If you join by computer AFTER calling in via phone:
You can enter the Participant ID to bind your phone and computer session together by entering **#Participant ID#** on your phone. Your participant ID usually pops up for easy access on the webinar platform, but you can find it under "join audio" if it does not.



Agenda

- Welcome and Housekeeping (5 minutes)
- Clarifications and Q&A (25 minutes)
 - Consenting Process
 - Data Collection
- Team Spotlight (15 minutes)
- Plans for Recruitment/Group Discussion (1 hour)
- Wrap Up & Next Steps (10 minutes)
 - Sharing on Box
 - Q&A
- Evaluation (5 minutes)





Clarifications and Q&A



Consenting Process

- Even if your state's IRB determines no consent is required, consent required for BU evaluation piece.
- Rationale is three-fold:
 1. Vulnerable population so need to ensure that the data has been collected under common rule in ways that are compliant
 2. Evaluation project – publishing
 3. HRSA policy



Consenting Options

- 3 options for consent:
 1. State teams do it themselves
 2. BU RA does consents – contact Meg if interested
 3. Electronic consent via SurveyMonkey, RedCap, Qualtrics, etc.
- Utilize the template paragraph, provided by BU within the next few weeks
 - This replaces the longer BU-approved consent templates currently on Box
 - Use in ANY format you choose for consenting
- Verbal consent is allowed with local IRB approval



Data Collection Clarifications

- QIDA is for data entry, rather than data collection
 - Accepts individual survey entry or aggregated responses for both families & staff surveys
 - Each team will need a separate data collection platform unless they only enter consented, individual surveys into QIDA
 - Each team will need a separate tracking system with identifying information for their cohort



Data Collection Clarifications – Cont'd

- What BU will provide:
 1. SurveyMonkey, REDCap, and Qualtrics templates in the next few weeks
 2. Spanish translation of the core measures **ONLY**
 - Other languages considered on an as-needed basis
 - Teams responsible for translating state adaptations and state-specific supplemental questions



Updated QIDA Timeline

- State-specific supplemental questions
 - Deadline for submission was 1/15/19
 - Still possible to submit to coach - ONLY through Friday 1/25/19
 - Coach will review and provide feedback
 - Inclusion in QIDA platform is optional
 - Teams can keep track of state-specific questions on their own
 - Not included in the BU evaluation
- QIDA testing - Feb 1st – 15th
- QIDA training - by Feb 15th
 - 30 min; recorded; separate training for data collectors vs. admin
- First data collection period – 3/1 – 5/31





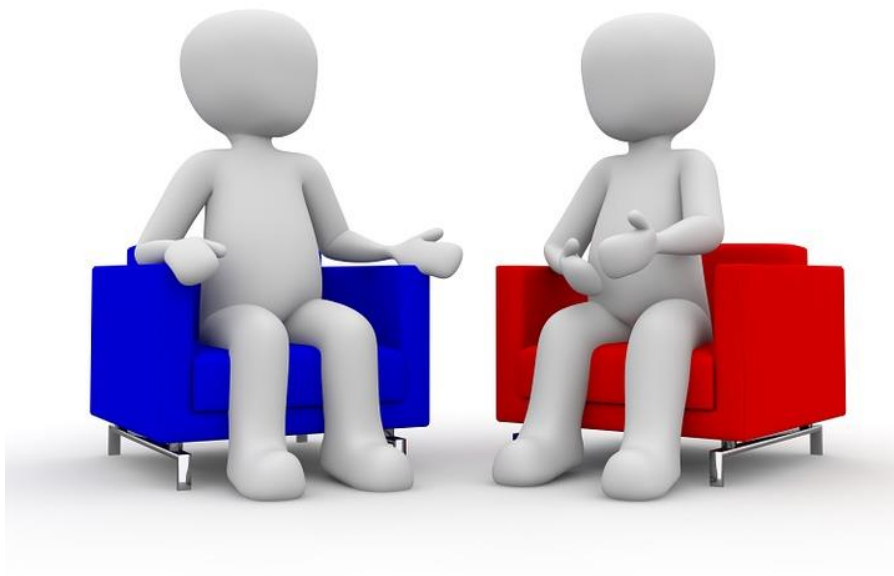
Team Spotlight: Team Washington



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Children with Medical Complexity

Poll





Recruitment Plans



Recruitment Plans

Tips for Recruitment

- Use recruitment materials as a tool to help families know if they qualify for inclusion in your cohort
- Recruitment can be a way to introduce consent
- Test your recruitment materials before distributing widely
- We will provide a template flyer in next few weeks
- Think creatively about recruitment channels
 - Can you utilize family networks? Community events? Regular patient visits?
- Think about your reach – will you reach the number of kids necessary to recruit 150-300 kids?

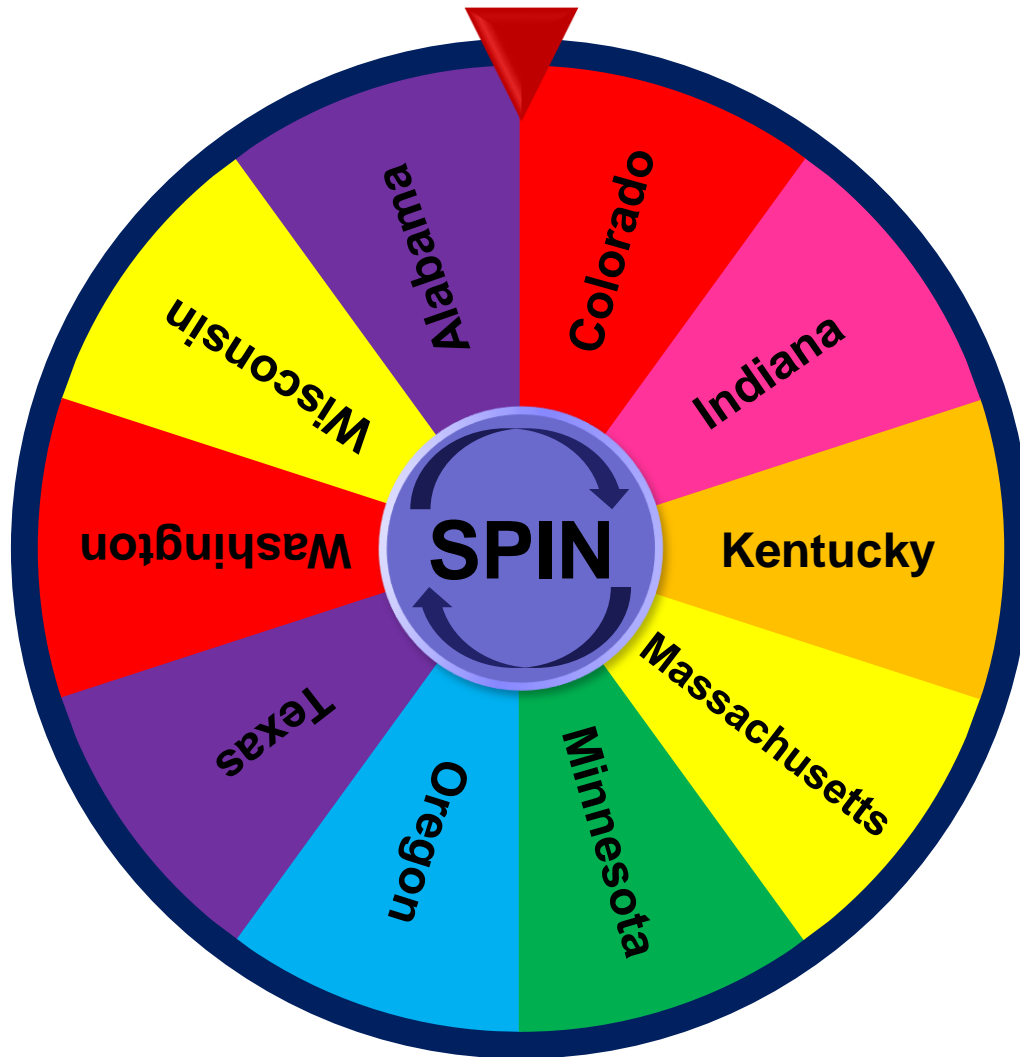


Group Discussion

- Open discussion about recruitment. Consider sharing:
 - Your current plans for recruitment
 - Lessons learned from past recruitment efforts
 - A question you would like feedback on

- Raise your hand if you'd like to speak next!
- If we have no volunteers, we will use the “wheel of fortune” to call on a state







Wrap-Up & Next Steps













Wrap Up & Next Steps

Share on Box!

- Folder structure is a test (we can adapt it, as needed)
- Upload anything you want to share to Box under the most appropriate folder
- A list of newly uploaded materials will be included in the monthly newsletter
- When you upload a new item, let your coach know if you'd like any additional explanation or context included in the newsletter

All Files > CMC CoIIN State Team Materials > ☆ State Team Cross-sharing

Name
 Measurement
 Project Management
 Quality Improvement Tools
 Alternative Payment Models
 Home Health Services
 Transition
 Rural Access
 Care Coordination
 State Team Monthly Updates Summary Tables
 CMC CoIIN State Team Project Summary Table_Focus Areas_12.06.18.do... V2



Next Steps

- Develop your recruitment plan
- Continue preparing for baseline data collection
- Request timely TA at point-of-need:
 - Expert consultation
 - Group coaching on shared topics of interest
 - Contacting other state teams for direct sharing
 - Meg's Open Office Hours (Up next: APMs!)
- Box & e-newsletter resources cross-sharing
- Master events calendar via follow up email
- Focus Group Working Group – we will request a rep from each team



Wrap Up & Next Steps

2019 Schedule – to be posted today

2019	State Team Events	NAC Events	Notable Dates and Deadlines
Feb	<p>Open Office Hours w/ Meg 2/5, 4:00pm – 5:00pm</p>	<p>CMC CoIIN Quarterly NAC Webinar 2/7, 2:00pm -5:00pm ET</p>	<p>CMC CoIIN Feb 2019 Testing & Training <i>(Webinar Training Dates TBD)</i> 2/1 – 2/15</p> <p>CMC CoIIN e-Newsletter Published 2/15</p> <p>State Team Monthly Update Form Due <i>(extended due date to 3/1)</i></p>
Mar	<p>Open Office Hours w/ Meg 3/5, 4:00pm – 5:00pm ET</p> <p>CMC CoIIN State Team Webinar #7 <i>(State Team Reps)</i> 3/21, 12:30pm – 2:00pm ET</p> <p>*State Team Site Visits TBD</p>		<p>CMC CoIIN Mar 2019 Launch Quarterly Data Collection Cycles <i>(Enter First Cycle of Data Into QIDA)</i> 3/1 – 5/31</p> <p>CMC CoIIN e-Newsletter Published 3/15</p> <p>State Team Monthly Update Form Due 3/29</p>



Evaluation

